



“Pushing Forward When Things Change”

THEMES / LEVELS OF PRACTICE:

Management, Supervision, Customer Contact Staff, Vendor: Through parallel experiences and audience participation, members of the group will be involved in audio, visual and kinesthetic learning that will enhance the learning experience.

SESSION TITLE: Pushing Forward When Things Change

PRESENTER: Randy Snow/NO?XQs, Inc.

LENGTH: 30 minutes to 1.5 hours

DESCRIPTION:

Organizations will be challenged by sharp economic fluctuations, new competitive pressures, doing more with less, globalization and continuous redefinition. They can expect new technologies, socioeconomic and cultural shifts, workforce modifications and regulatory changes. They can expect **nothing to be the same.**

Change can either happen over time or in an instant as it did in Randy’s life, but one thing is certain: if we aren’t changing we are in peril. In *Pushing Forward*, Randy uses personal examples from his own experiences to illustrate that despite our circumstances, whether economic, physical, or otherwise, our dreams can be fulfilled. Focusing on the change agents of *Attitude*, *Accountability* and *Action*, audiences will find the necessary tools it takes to embrace change, work together and achieve extraordinary results.

LEARNING OUTCOMES:

- Recognize five chronic challenges that prevent people and organizations from building trust and accepting change
- Explore three proven change agents and how they can be utilized
- Identify three benefits from embracing change that will enable listeners to reduce fear, build successful relationships and improve productivity

TARGET AUDIENCE:

Administration, Management, Customer Contact, Support Staff, Clients and Vendors

AUDIO/VISUAL NEEDS:

Lapel microphone and over 100 people a raised platform with ramp

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